



MTS Systems Corporation  
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## Product Obsolescence Announcement

**Product:** M-Series MR, MG, MC420

**Announcement Date:** 6 June 2016

**End of Sale, New Units:** 31 December 2016

MTS Sensors regrets to inform our customers that the M-Series has reached its end of life and is being phased out. The obsolescence is due mainly to the launch of the replacement LP-Series but the timescale has been shortened due to obsolescence of some electronic components used in the M-Series.

All M-Series can be directly replaced by one of the new LP-Series without the need for mechanical changes to the tank, electrical changes to the wiring, or the loss of any features. Please contact MTS to discuss any concerns about preparing and transitioning your installation from the M-Series to the new LP-Series.

**End of Sale, Spare Parts:** 31 December 2017

Due to hazardous area restrictions, MTS can only service M-Series products with their original electronic replacements. MTS has announced the above end of sale date for spare parts due to supplier component issues that have forced MTS to make several last time buys of components used on the M-Series electronics. MTS has searched for additional inventory of key components but has not been able to identify suitable replacements.

Not all replacement parts for the M-Series are affected by the component issue. Below is a list of the common replacement parts and they are divided by whether or not components are limited. MTS will continue to provide replacement parts of the parts not affected by the component shortage after the December 2017 date. MTS has not determined a cutoff date for these other components.

December 2017 Cutoff Date	Cutoff Date TBD
251540-XX (MR & MG Board Sets) Not including USTDII	251485-1 & -2 (MR Interconnect Board)
253024-1 & -3	253214 (MG Top Board)
	253215 (USTDII Top Board)
	253915 (FF Top Board)
	Pipes
	Flexible Hoses
	Sensing Elements



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As we move forward with the new LP-Series MTS does have options for offering replacements. MTS is very focused on providing existing customers with solutions and doing what is necessary to retain existing business.

For MR and MG transmitters with rigid pipes, MTS can provide a complete LP transmitter with a rigid pipe that has a smaller outer diameter that is capable of being inserted into the existing MR or MG rigid pipe once the electronics are removed. MTS has been providing complete level transmitters as replacements and upgrades for older models in pressurized tanks. If the tank is not pressurized then it is recommended to go ahead and replace the entire level transmitter.

For customers who use existing M-Series in non-hazardous application such as the Pharmaceutical industry MTS can offer upgrading the electronics without having to upgrade the entire level transmitters. There are some restrictions so contact MTS Technical Support to discuss a specific application.

For the MR and MG with flexible hoses MTS will be able to continue to sell the replacement sensing elements and power boards. The two common fault modes for the flexible hoses are water ingress and power surge. For these common fault modes MTS has replacement parts and the replacement parts are not part of the component shortage.

In conclusion, MTS has several ways of supporting our core applications and transitioning customers from the M-Series to the LP-Series. MTS will continue to support our existing customers and is willing to do what is necessary to keep customers happy during the transition.. Do not hesitate to contact MTS Sales, Technical Support, or myself with any questions, comments, or concerns.

Regards,

A handwritten signature in black ink, appearing to read "Lee Aiken", with a long horizontal line extending to the right.

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